Your Partners in Care

At Devoted Medical Group, we offer virtual and home-based care at no cost to your Devoted Health patients. We coordinate with your team to extend your care and provide insights into your patients’ home environments.

Plus, we send you all our notes to keep you updated and in control of your patients’ care. Think of us as another tool in your medical toolkit.

Services we offer

Comprehensive Assessment Visits
In these 1-hour visits, we help:

- Close care and documentation gaps
- Reconcile medications
- Screen for additional health needs
- Help patients make full use of their Devoted Health benefits

These visits don’t replace Medicare Annual Wellness Visits. We always encourage members to schedule those visits with you — and the notes from our assessment will help you complete them.

Transition of Care Visits
For a 30-day period after hospital discharge, these 1-hour visits aim to:

- Provide medication reconciliation
- Coordinate home health needs
- Provide disease education
- Help make sure your patients see you post-discharge

Intensive Home Care
This program can help you care for your most complex patients. It uses in-home and virtual in-home visits to:

- Help patients avoid preventable, high-cost health events
- Connect them with a team of doctors, social workers, and other care providers
- Address any socioeconomic needs
- Perform post-discharge visits for patients too frail to visit your office

On-Demand Visits
We offer urgent care via telehealth to help manage acute exacerbation of disease. We make sure patients call you first, but we’re here if you need us.

Call us at 1-888-973-6516 (TTY 711).
We’re here from 8am to 8pm Eastern Time.

Devoted Health and Devoted Medical are under common control or ownership and part of the Devoted Health, Inc. family of companies. Devoted Health is an HMO plan with a Medicare contract. Enrollment in Devoted Health depends on contract renewal. Devoted Health is a Dual Eligible Special Needs plan with a Medicare contract and State Medicaid contract. Devoted Health's D-SNP plan depends on contract renewal.
Telehealth made easy

Our teams of doctors and nurse practitioners have the skills and experience to provide quality virtual care. And we’ve trained our medical assistants to help with any technology issues. If needed, we’ll even send out a loaner tablet to your patient at no charge.

When to call us

Call us at 1-888-973-6516 when you have a:

✓ Homebound patient who needs care
✓ Patient you can’t reach
✓ Patient who is frail, has multiple chronic diagnoses, or is at risk for hospital admissions
✓ Patient who needs immediate follow-up after starting a therapy for disease exacerbation (such as Lasix for CHF or nebulizer for COPD)

More ways we can help

Social work assessment and management

We can connect your high-risk patients with local Devoted Health social workers. They’ll perform psychosocial assessments and coordinate care with community services.

Case and disease management with nurse guides

We can also connect your eligible patients with Devoted Health nurse guides who specialize in longitudinal case management and targeted disease management programs. For patients who need it, nurse guides will refer them for our longitudinal visits.

About our clinicians

Our team includes experienced internal medicine, family medicine, and geriatrics doctors and nurse practitioners. And they’re led by local clinical directors who are directly available to you.